Application for a review of a premises licence or club premises certificate under the Licensing Act

APPENDIX A

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Application for a review of a premises licence or club premises certificate under the Licensing Act Ref No. 976530

Please enter the nam 51/apply for a review	ne of the applicant who is applying for the review of a premises licence under section of a club premises certificate under section 87 of the Licensing Act 2003 for the premises
Postal address of pre	emises or club premises, or if none, ordnance survey map reference or description
Address Line 1	
Address Line 2	
Town	LONDON
County	
Post code	
Ordnance survey map reference or description	
Name of premises lic	ence holder or club holding club premises certificate (if known)
	Shahrokh Parvin
Name of premises lic	ence or club premises certificate (if known) Lokma Limited
Lam	
	1) an individual, body or business which is not a responsible br> authority (please read guidance note 1)
This application to re	view relates to the following licensing objective(s)
	Please check one or more boxes if appropriate
	the prevention of crime and disorder the prevention of public nuisance
Please state the grou	and(s) for review (please read guidance note 2)
	1) The proprietor has failed in his duty of care to act responsibly in terms of noise nuisance
	2) The proprietor has ignored the reasonable requests of the residents to address noise

pollution

- 3) The proprietor has been served with notices from the council to address noise issues which he has ignored
- 4) The proprietor has breached the terms of his license in relation to condition 344 on the licensing register
- 5) The level of noise and general nuisance to the public has increased substantially in the last 3 months. The business the restaurant is conducting (particularly on Friday & Saturday evenings) that is effectively turning the restaurant into a nightclub/disco is inappropriate for a residential area, especially with flats directly above the premises

Please provide as much information as possible to support the application (please read guidance note 3)

This is a timeline of the main problems with Lokma restaurant, 11 Bermondsey Square, London, SE1 3UN:

Before launching as Lokma, it was previously Del Aziz:

Sunday 1st May 2016: disco/party at Del Aziz restaurant. Southwark council called out to the flat. They spent 20 mins observing the noise before asking the restaurant to turn the noise down.

After re-launching as Lokma restaurant in 2017:

- * Weekend of 18th/19th November 2017: Loud music being played from the restaurant. Attempt made to call the restaurant, phone not answered. Complaint logged with the Southwark online noise complaints tool. Response received from council on 21-Nov-17.
- * Weekend of 1st/2nd December 2017: Restaurant plays loud music past 1am on 2nd December. Attempt made to call restaurant, phone not answered. I believe called the Southwark noise team on this occasion who visited the premises. I physically went down to the restaurant the following day to discuss the general noise problems with someone from the restaurant and the high level of noise at that exact time the gentleman confirmed the council had visited the premises. He however disagreed that the music being played was loud (at that exact time of my visit).
- * Weekend of 16th/17th December: Loud music being played again.
- * Saturday 13th January: Loud music played again, complaint logged with the Southwark noise online website. Response received on Thursday 18th January.
- * Monday 15th January 2018: I sent an email direct to the licensing team highlighting problems with the restaurant given I believed they were abusing their late license. Within the response from the licensing team they stated: "We were aware to the breach prior to Christmas the premises was visited by Licensing Enforcement Officers on Saturday 6th January and the licence holder was given a verbal warning. A written warning has also been sent to the premises since."
- * Wednesday 14th Feb 2018: Loud disco music turns on at 10PM. I called the Southwark noise team. When the team called me back at 11PM the noise had been turned down, so I told the council there was no need for them to come out.
- * 16th/17th Feb 2018: No noise until 12.30AM on Saturday morning I was woken up by very loud base music. Since the restaurant closes at 1AM I didn't call out Southwark council, I logged the problem through their online portal.
- * Saturday 17th Feb 2018: Noise started at 10PM. DJ on a microphone was also shouting about someone's birthday. Called out the noise team again, they arrived around 12AM, they asked the restaurant to turn the noise down. The music was turned off at 12.30AM.
- * Monday 19th February: Spoke to a gentleman at the council, they informed me that a noise abatement notice had been served on the restaurant

Have you made an application for review relating to this premises before?				
	No			
If yes, please state th	e date of the application			
If you have made rep made them	resentations before relating to these premises please state what they were and when you			
Checklist				
	I understand that if I do not comply with the above requirements my application be rejected			
of the applicant and p	ne of applicant or applicant's solicitor or other duly authorised agent. If signing on behalf please state in what capacity.			
Applicant Full Name				
Applicant's Solicitor/Other duly authorised agent Full name				
Date	22/02/2018			
Capacity				
Contact name (where application (please re	e not previously given) and postal address for correspondence associated with this ead guidance note 4)			
Full name				
Address (please read	guidance note 4)			
Address Line 1				
Address Line 2				
Town				
County				
Post code				
Telephone number (if any)				
If you would prefer us to correspond				

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with you using an e-mail address your e-mail address			
(optional)			

The information you provide will be used fairly and lawfully and Southwark Council will not knowingly do anything which may lead to a breach of the Data Protection Act 1998.

In the last 3 months, Lokma restaurant has been playing very loud music which has had a very negative impact on my physical & mental health. The noise has been so loud on weekends that it has been impossible for me to sleep and my anxiety with regards to the noise has meant that I've frequently had to leave my flat around 10PM and come back after the restaurant has closed, which is after 1AM on weekends. Lack of sleep has caused me difficulty in concentrating and in making decisions. I am aware that the NHS suggests that prolonged interruption of sleep patterns leads to depression, increased risk of injury and accidents, and more prone to serious medical conditions. Lack of sleep / anxiety has had a negative on the relationship with my wife as she is now anxious that we will be unable to relax at weekends. Ultimately our flat has become a very uncomfortable place to reside; the noise from the restaurant interferes significantly with our right to enjoy our home.

Because of the late-night activity in this area, there have been several instances of people shouting in the square and generally causing a disturbance. I believe the discos/parties have been conducive to the noise in the square and furthermore the restaurant seems to have made little effort (if any) to keep noise to a minimum. One of the issues has been the tables and chairs outside the restaurant which are not brought inside during evenings and hence encourages passers-by to stop. Other near-by restaurants (for example on Bermondsey Street), have polite notices on the windows asking people to keep noise to low levels for the benefit of local residents, Lokma doesn't have such a sign.



Heron, Andrew

From:

 Sent:
 20 March 2018 09:48

 To:
 Heron, Andrew

Subject: Bermondsey Square / Lokma

Hi Andrew, morning,

I didn't mention this in my initial application - but as part of Lokma's entertainment business they have this 'belly dancing' every Friday, typically between 8.30-9pm. It lasts between 10-30 mins every time where the music is turned up loud during this period. It has continued in the last month during this representation period.

I think this is also something that needs addressing if we get to review the license.

Thanks,